

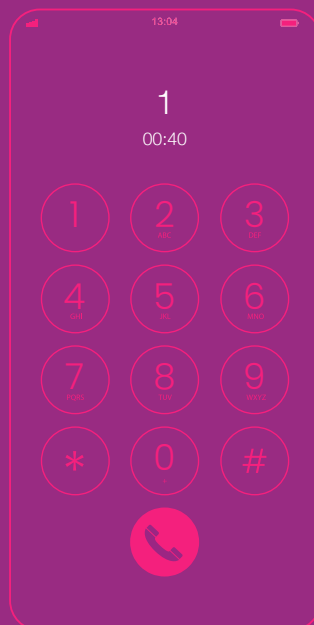
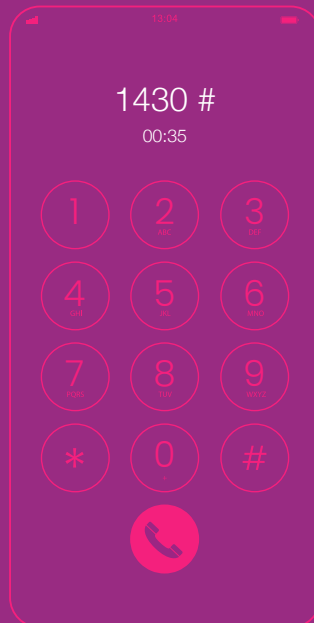
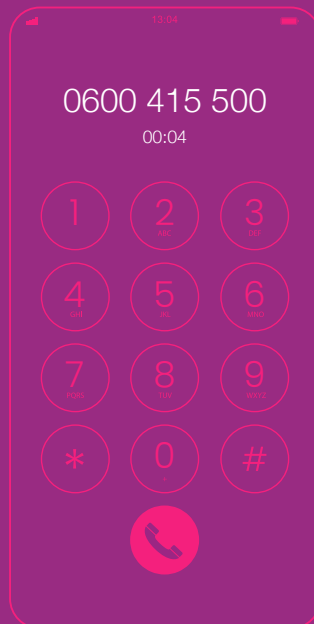
How to use the IVR service

EasyPark's IVR service is an easy to use alternative for individuals to start, stop or prolong parking time without a smartphone and pay only for the time used.

No need to keep track of parking tickets, all parking costs will be summarized in one invoice.

If you have any questions you are always welcome to contact us at 09 4245 2020 or visit easypark.fi

Pricing of the service:
EasyPark service fee according to your subscription* + 0.16€ per phone call + inf.



Start your parking

Park your car

Call the IVR at 0600 415 500
Enter the area code found on EasyPark's signs and stickers

Enter an initial end time and type # (ex: 1400# for 2:00pm)

Wait for the voice to confirm your parking has started and the start and stop times are correct

Prolong your parking

Call the IVR at 0600 415 500

Enter 2 to prolong your parking

Enter your new preferred end time and finish with #
(ex: 1430# for 2:30pm)

Wait for the voice to confirm your parking is prolonged and that the new end is correct.

Stop your parking

Call the IVR on 0600 415 500 when you return to your car

Enter 1 to stop parking

Wait for the voice to confirm your parking has stopped

*Small subscription registered automatically for new customers. You pay 15% of the parking costs as a service fee per started parking (minimum 0,59€).